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The Aliquippa Alliance for Unity and Development (AAUD) provides human services, workforce development and supplemental public school opportunities for Aliquippa, Pennsylvania and the surrounding area. The AAUD was created in response one of the largest cases of de-industrialization in US history—the closing of LTV Corporation's Aliquippa Works.

I was referred to M²Technology by the Ward Home who had extensive technology upgrade work done by their company. Our major objectives were to:

- To improve our ability to securely and more effectively share data
- To install a server to achieve a centralized sharing and backup system
- To secure the computer lab from unauthorized public access
- To replace over half of our workstations—with significant budgetary constraints

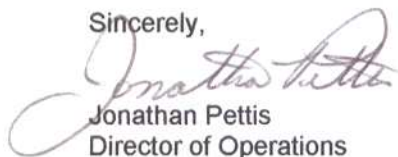
The efforts resulted in a new server being installed, which provided central storage that ensured the 'right' user was accessing the 'right' information. I received training to manage and administer day-to-day server and network tasks, which reduced our dependence on costly technical support. After several of the new workstations were installed, we received training and instruction for completing the installation of the remaining workstations ourselves. Lastly—but by far, not least—the installation of central backup, antivirus, file storage and printers help ensure peak operating performance and security.

Our budgetary constraints were significant and M²Technology responded by offering to train our personnel to do their work—this is customer support beyond the call of duty.

This engagement was not an overnight event—it was a long process and required numerous meetings and planning. I can attest to the fact it was worth it. The results of their efforts speak volumes for anyone considering an 'outsourced' support team.

If you should need any additional information, please feel free to contact me at your convenience.

Sincerely,



Jonathan Pettis
Director of Operations

OUR MISSION

"To ensure the delivery of human services, workforce development and supplemental public school opportunities for Aliquippa and the surrounding area."