

Dymun + Company is a multi-disciplined, award winning, innovator in advertising, public relations and design. Our portfolio of expertise includes arts & leisure, consumer, corporate, education, financial, healthcare, non-profit, professional and technology services. Our wide array of clients are equally represented under each of these categories.

Given the nature of our services, Information Technology plays an integral role in the success of satisfying a widely diverse and highly demanding client base. It is critical that we not only maintain a system that is constantly 'on-line' in 'real time,' but also that we keep 'one eye' on the evolving needs to continue to be able to perform at the highest level of system capability—as well as—future technology. Specifically, our needs included the following:

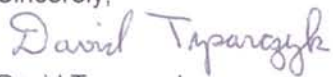
- To assess current system capabilities and inherent 'pitfalls' within an aging system
- To reduce the number of vendors by installing standardized hardware/software platforms for all workstations and notebooks
- To upgrade existing servers with a "state-of-the-art" pair of servers—resulting in running the business "24/7"—regardless of user location

Over the past three years, the professionals at M<sup>2</sup>Technology have offered accurate and timely advice on vulnerable areas and practical solutions. This advice has become realized in several areas. Our users have more stable and efficient network access, regardless of PC or MAC platform. Email is much more reliable, while spam and viruses are relatively non-existent. And access to files, printers and email are now in a "virtual office" mode so our employees' needs are always met, whenever or wherever they need to work.

Although, these goals were driven by technological realities—both internal and external—Eric and Michael offered much more—a sincere and dedicated commitment to supporting our goals within our time lines and operational constraints. They've been more of a business partner, than a tech-support vendor. Our network system went from a series of "trials and tribulations" into a "cutting-edge" technology that gives us the ability to work our magic for our clients.

If you're looking for Information Technology support that is a *cut-above the best*—consider calling them.

Sincerely,



David Tysarczyk  
Controller

