



WARD HOME

1910 Cochran Road
Suite 100
Pittsburgh, PA 15220
412 343 6300 TEL
412 343 6668 FAX
www.wardhome.org

*Ward Home, Inc. is an
affiliate of the Western
Pennsylvania Annual
Conference of the United
Methodist Church.*

Ward Home is a Christian based non-profit organization with the mission of assisting youth in achieving a wholesome and productive life. We are celebrating our 100th anniversary, which testifies to our commitment and results.

As we look forward to our next century of dedicated service to the community, we have recognized the need for upgrading our computer systems to achieve two primary goals. We need to track the effectiveness of our programs by measuring their progress in achieving established treatment goals and we need to ensure compliance with the Healthcare Insurance Portability and Accountability Act of 1996 (HIPAA).

Our technology challenges included:

- We had poor communication links with our remote offices which limited their ability to complete their tasks
- Our existing technology was insufficient for meeting our current and future needs
- We had numerous "single-points-of-failure" that could 'disable' the entire organization

Through a breakfast meeting hosted by the Bayer Center for Nonprofit Management, I discovered M²Technology. M²Technology conducted an in-depth needs analysis and proposed a comprehensive strategy and work schedule that eliminated all of the above issues. Implementing that proposal has given us a system that will not only support our short and long term technology needs, but will also secure our on-going technology requirements.

If your organization is faced with small or large Information Technology issues, I would strongly suggest you consider M²Technology as a proven solution. They bring a personalized touch to their work that makes the experience doubly rewarding.

Sincerely,

Robert Dickson
Information Technology Director